

Lake Como Adventure Park

Registered Office: Via Regina 32, 22015 Gravedona ed Uniti (Co) VAT number: 03640260133

- 1. Access to the acrobatic courses is allowed only during the opening hours in the presence of the staff.
- 2. When collecting the helmet an identity document must be left at the ticket office, which will be returned upon delivery of all PPE.DPI
- 3. Access to the courses is allowed: to adults to minors (subject to authorization and supervision of a parent or adult companion) to children (subject to authorization and supervision of a parent or adult companion)

Children must be supervised by a responsible adult who attended the briefing.

- 4. Groups and schools proceed under the responsibility of their organizer.
- 5. To access the courses it is necessary to be in good physical shape, not to present heart problems and not to have taken substances that can alter psycho-physical behavior. Furthermore it is necessary to be in good moral shape.
- 6. It is necessary to adopt suitable comfortable and sporty clothing, which does not limit or prevent the correct movements on the routes.
- 7. It is absolutely forbidden to modify or damage the PPE delivered. It is also forbidden to leave the park taking PPE with you.
- 8. It is absolutely forbidden to access the routes using personal PPE.
- 9. It is mandatory to follow the introductory course (briefing) regardless of the level of knowledge of each user.
- 10. It is imperative, after the briefing, to practice on the test course under the supervision of an instructor.
- 11. The user, after the briefing and the trial run, completes all the activities of the routes independently and under their own personal responsibility.
- 12. It is mandatory to follow the instructions in any signs placed at the beginning of each route and / or each game.
- 13. Each game is played 1 person at a time and up to 3 people can stand on each platform.
- 14. It is mandatory to insert the "life line" carabiner at the beginning of each route.
- 15. The security, during progression on the routes, is maximum provided that all the rules of instruction given during the briefing are respected. However, as this is a normal sporting activity, the associated risks remain (small injuries, minor excoriations, etc.).
- 16. On routes and / or equipment it is forbidden to produce oscil-

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lations, shakes or anything else that could cause danger to oneself and other users.

- 17. It is forbidden to reverse the direction of travel on the routes, obstruct or impair other users.
- 18. It is forbidden to throw objects and waste from the paths that could constitute a danger to the underlying persons.
- 19. To use the Up2tree, climbing on the tree, it is necessary to wait for the presence of a qualified instructor.
- 20. The management reserves the right to remove from the routes all those who by their behavior put their own safety and that of others at risk, or do not respect the regulation. In both cases no refund can be requested.
- 21. The use of helmets and PPE is mandatory during the entire stay on the routes and any improper use of PPE is prohibited.
- 22. Only the personnel in charge is authorized to remove the PPE, therefore for every need it is necessary to contact the authorized personnel.
- 23. It is absolutely forbidden to wear harnesses independently without the presence of authorized personnel.
- 24. For any requirement, harnesses are only removed by authorized personnel.
- 25. The management reserves the right to close and / or evacuate the park for safety reasons.
- 26. It is mandatory to promptly report any emergency to the instructors, who will promptly intervene appropriately.
- 27. Customers are obliged to comply with the instructions given to the management and / or the instructors of the adventure park: the management declines all responsibility for what may happen in the absence of such respect, and for damage suffered or caused due to improper use and / or misuse of the equipment and / or failure to observe the regulation and the rules issued. The adventure park does not assume any responsibility in the event of an accident caused by negligence or non-compliance with safety regulations. It also declines all responsibility for the loss or damage of personal effects, or more generally for other reasons.
- 28. In case of injury, guests must notify it before leaving the park.
- 29. Please respect the nature and the surrounding environment.

*Participants in paths declare to have read, understood and agreed to the Regulation in all its articles specified in addition to confirm the accuracy of the data supplied compared with Regulation ex art.13 D. Igs. N 196/2003 Coordinated with Legislative Decree 101/2018. It also consents to the processing of personal data by Lake Como Adventure Park Ltd, as specified in the legislation. These data are sored at the Administrative Office care in a client file. If the user wants to prevent its use, please send a written cancellation request to our email address info@lakecomoadventurepark.com. The data processor is the Director of Company.